

January 31, 5.04 pm

All staff email from the Vice Chancellor, Professor David Lloyd

Dear Colleagues,

I am writing to keep you informed about the novel coronavirus (2019-nCoV) situation following the recent WHO categorisation of the event as a global health emergency and provide information about the University's ongoing response.

The University has been monitoring the situation very closely and is obtaining and following the latest advice from SA Health, and the Federal Department of Health (DoH). Universities Australia and other education bodies such as the SA Department for Education are also providing regular advice and information.

As you would appreciate, the situation is changing regularly, and senior staff are meeting and coordinating efforts on an ongoing basis.

TRAVEL

As per previous advice, travel to mainland China remains high risk and is only for approved essential business.

Effective immediately and until further notice, flights that transit China are no longer permitted, and any existing bookings are required to be rescheduled or cancelled.

The University's Travel Team will work with affected travellers to reschedule or cancel existing flights and accommodation. They can be contacted on 08 8302 6430 or e-mail at travelteam@unisa.edu.au.

As a reminder, the University utilises International SOS to offer our staff and students medical, safety and security advice, referrals, emotional support, routine and emergency assistance when travelling or living abroad. International SOS can be contacted by calling +61 2 9372 2468. More information about the

University's emergency travel assistance can be found by clicking [here](#).

Any staff currently travelling outside Australia are asked to ensure that they have registered their details with the travel office.

HEALTH ADVISORY

All domestic and international students have been provided with the latest health advice from the DoH and SA Health.

Anyone returning from Hubei Province in China must be isolated in their homes for 14 days after leaving Hubei Province, other than for seeking personal medical care.

People who have been in contact with any confirmed novel coronavirus case must be isolated in their homes for 14 days following their exposure.

The DoH is currently not recommending self-isolation for travellers from other parts of mainland China or other countries unless they are showing symptoms consistent with coronavirus.

We continue to closely monitor DoH communiqués and will update this advice to staff and students if necessary.

STUDENT SUPPORT

In addition to the advice from the DoH and SA Health, students are also being advised of the support services available to them through the Student Engagement Unit.

Students who have raised concerns about the impacts of the virus or are showing levels of distress can be directed to SEU@unisa.edu.au

If you are aware of students who have identified that they are self-isolating for 14 days, please let the University's student response team know via seu@unisa.edu.au

We are liaising directly with individual students whose study plans, exams and/or study placements have been affected by this situation.

If you have any queries about academic matters in relation to your students please contact Campus Central ask@campuscentral.unisa.edu.au

MEDICAL SERVICES

The University medical clinics at City West and City East campuses are open to staff and students who have concerns related to their health.

For those who have a health/travel history that suggests potential exposure to the virus contact the UniSA Medical Clinic (call 1300 172 996) or call your local doctor's office.

More information on the virus and Australia's response has been provided by the Australian Chief Medical Officer and is available on the DoH website: <https://www.health.gov.au/health-topics/novel-coronavirus>.

This is a challenging and, for many people, concerning time, however it is also important that in such times as these we continue to pay close attention to official information and avoid distraction from unsubstantiated commentary. In the coming weeks we will be welcoming many students and staff from around the world back to our campuses and our community will have the opportunity to demonstrate its strong collegiality and support for those who may feel more vulnerable and impacted by the circumstances, always respectful of the diverse cultures that characterise the richness of our community.

Should individual staff have any concerns, you may also contact your local PTC Business Partner <https://i.unisa.edu.au/staff/ptc/contacts-and-feedback/hr-support/business-partners/>.

We will continue to update you as the situation unfolds.