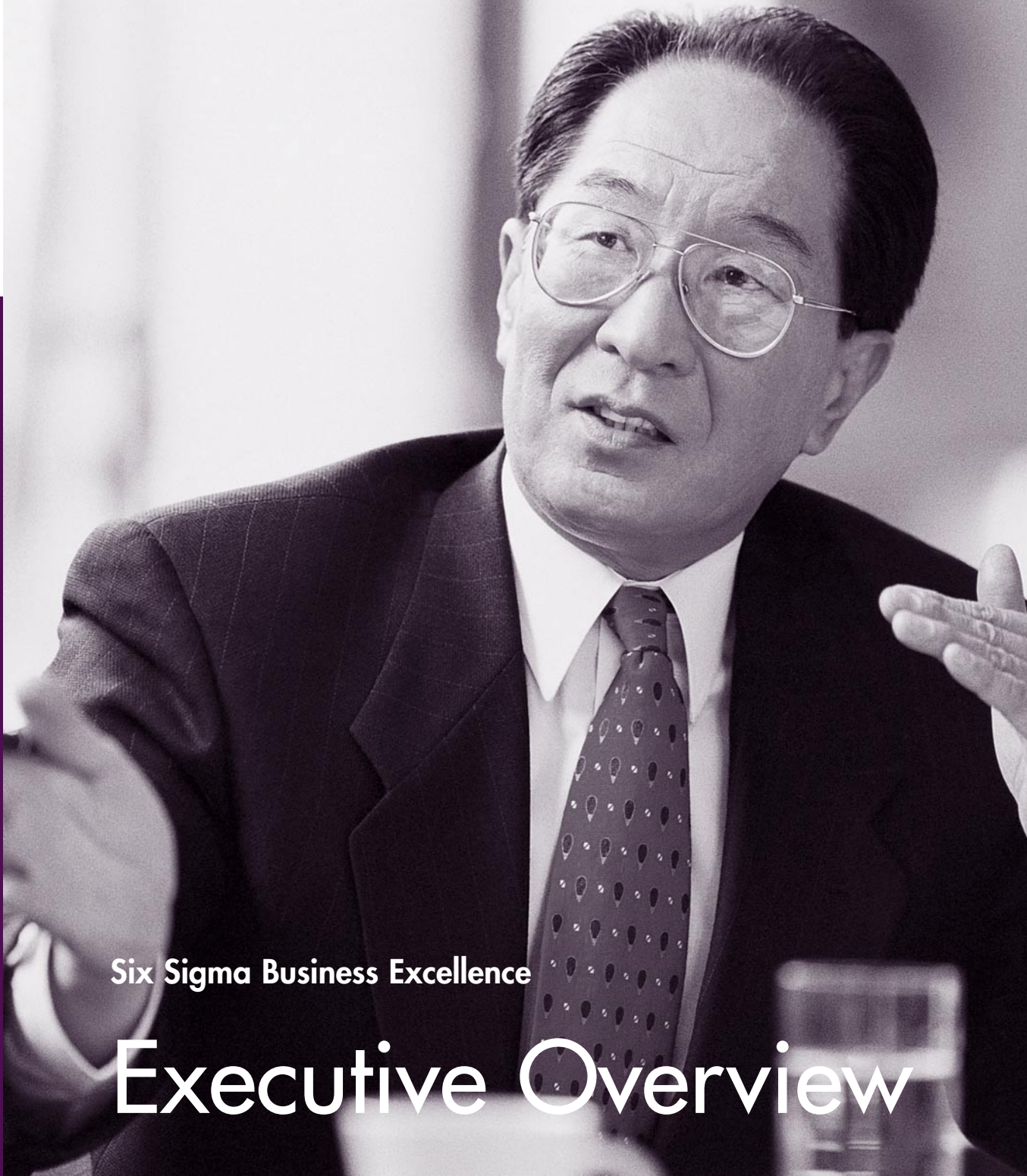




ASQ

AMERICAN SOCIETY
FOR QUALITY™

SIX SIGMA



Six Sigma Business Excellence

Executive Overview

Six Sigma Business Excellence...plan and launch a successful Six Sigma deployment in your organisation! Learn how to lead and manage your company's Six Sigma program by enrolling in the ASQ Six Sigma Executive Overview.



UniSA



The Lean Education & Application Network comprises: University of South Australia, Cardiff University, Fraunhofer Institute and the University of Adelaide, in association with the Department of Trade and Economic Development through the South Australian Centre for Innovation.



AOQ(SA)inc.



Register today for the ASQ Six Sigma Executive Overview

For Six Sigma to succeed in any organisation, buy-in from the top down is critical. In this tightly focused, one-day session, the Six Sigma Executive Overview provides CEOs and other top executives with a comprehensive introduction to Six Sigma.

The Six Sigma strategy is a market-proven methodology that can rapidly produce incredible breakthrough success stories time after time. Virtually any key business process—operational, administrative, service, or design—where the Six Sigma methodology is properly applied and sustained, could return high-yield, bottom-line results. While the actual application of the program is deployed by Six Sigma Black Belts on a project-by-project basis, the executive team communicates, leads, and directs the company's overall strategic objectives toward a successful Six Sigma deployment.



UniSA

For registration
details, please
contact UniSA
Strategic
Partnerships
(08) 8302 0801

Six Sigma Delivers!

The principles and methodologies of the Six Sigma breakthrough strategy when properly applied can return positive, breakthrough, bottom-line results. Regardless of your organisation's business, you can expect to see:

- Improved overall customer satisfaction.
- Reduced cycle time.
- Increased productivity and added value.
- Reduced defect levels.
- Improved process flow.
- Improved capacity and output.

Executive Overview Curriculum and Outcomes

A successful Six Sigma implementation demands a change in corporate culture that begins at the highest levels. In this day long session, top executives discuss obstacles to sustained growth, rank their organisation's values, and examine ways to maximise customer satisfaction with quality. Executives also look at their business metrics as a link to value and action. They are introduced to the Six Sigma business strategy and learn how Six Sigma results in operational excellence. Deployment discussions and success story reviews round out this value-added overview.

The program focuses on:

- Six Sigma business strategy.
- Defining values.
- Process capability.
- Tools overview.
- Six Sigma deployment.
- Critical roles and responsibilities.
- Business measurements.
- Business benchmarking.
- Implementation strategy.
- Lessons learned.

Program Materials

Your investment in the Executive Overview includes one full day of classroom training by a skilled and highly experienced Master Black Belt instructor. Participants also receive:

- *Leading Six Sigma* by Roger Hoerl and Ronald Snee.
- A complete copy of the course materials.

Training Dates

Open enrolment and in-house sessions are available. Contact your Six Sigma program manager on (08) 8302 0801.

Take the Challenge

Reserve your spot to take the Six Sigma performance challenge today. You'll soon begin to measure breakthrough gains that can be measured within months. Performance excellence *does* result from execution.

ASQ Six Sigma Executive Overview Registration Policies

Payment

All payments must be made before the start of the training. If payment is not received according to the terms specified, The University of South Australia reserves the right to release your space. You may register by phone, mail, or fax, by using the registration form attached. With your registration, please include a cheque, credit card details, or company-issued purchase order number. Please note that company purchase orders must be submitted at the time of registration.

Substitutions

Registration for Six Sigma Executive Overview closes two weeks prior to the start of the training. Substitutions are allowed up until two weeks before the start of the training.

Transfers

A transfer from one date to another can be made at any time prior to the start of the training. A maximum of one transfer is allowed. Additional transfers made after the first one will be subject to a \$250 fee.

Cancellations

A cancellation fee can be assessed up until the start of the training (University of South Australia determines amount of fee). If all course materials that were previously sent to you are returned unopened and in excellent condition, the cancellation fee will be reduced further. No refunds will be issued after the start of the training. Registrants who fail to attend are liable for the entire program fee.

Please be aware that you are responsible to attend the training that you have registered for. In the case of an emergency where you may not be able to attend a session, please contact the Six Sigma program manager on (08) 8302 0801 *prior to* the missed session. We will do as much as possible to help reschedule you into another session.

University of South Australia

The University of South Australia (UniSA) has a formal agreement with the American Society for Quality (ASQ) to deliver Six Sigma training for “Green Belt”, “Black Belt”, “Champion” and “Executive Overview” throughout Australia. The UniSA programs are delivered by experienced ASQ approved instructors using the globally standardised materials from ASQ. The Green Belt and Black Belt global certification (ASQ Qualification) includes a globally standard examination that is carried out by an independent assessor for ASQ.



Application and Tax Invoice for Executive Overview Six Sigma Program

ABN: 37 191 313 308

PERSONAL DETAILS

DR. MR. MRS. MS. FAMILY NAME

GIVEN NAME(S)

TELEPHONE

MOBILE

FACSIMILE

WORK EMAIL

HOME EMAIL

MAILING ADDRESS

EMPLOYMENT DETAILS

EMPLOYER

ABN

POSITION / TITLE

EMPLOYER'S ADDRESS

WWW.

PAYMENT DETAILS

EXECUTIVE OVERVIEW SIX SIGMA PROGRAM

COURSE ADVERTISED COST \$

CHEQUE MAKE CHEQUE PAYABLE TO UNIVERSITY OF SOUTH AUSTRALIA

CREDIT CARD PLEASE COMPLETE THE AUTHORITY BELOW

VISA MASTERCARD

CARD NUMBER _____ EXPIRY DATE ____/____

CARDHOLDER'S NAME

SIGNATURE



Training Partner of ASQ



PLEASE FORWARD APPLICATION WITH PAYMENT TO:
SANDRA WALKER
STRATEGIC PARTNERSHIPS, UNIVERSITY OF SA,
160 CURRIE STREET, ADELAIDE, 5000.
FAX (08) 8302 0805
EMAIL Sandra.Walker@unisa.edu.au

Cancellation Policy: The University of South Australia reserves the right to cancel events and issue refunds. In the event that an attendee cannot attend, a substitute is welcome to attend in their place. No refunds will be given unless 14 days notice is given in writing prior to the date of the planned event.