

Course Name	Case Management				
Course ID	009504				
Area & Cat No.	WELF 3002				
Units	4.5	Career	UG	BUGE	No
School	SWP	Campus(es)	Magill	FOE	090501
Components	Lecture, Tutorial	Mode	Internal/External/ Online	Final Exam	No
Syllabus Plus	Yes				

Prerequisite(s)

All third year courses

Aim

To critically engage in the discourses about case management and to examine the challenges for social workers engaging in this approach to individualised service delivery.

On completion of this course students should be able to:

- critically analyse of the political, social and policy contexts of case management as an approach to individualised service delivery
- demonstrate understanding of the internationalisation of the case management approach
- critically examine different case management models
- conceptualise the implications of the case management approach from the perspective of consumer, carer organisation and social worker
- examine issues relating to collaboration in case management and ethical dimensions of case management in practice
- actively engage in the processes of the case management approach.

By undertaking this course, students will progress in the development of the following qualities:

	1	2	3	4	5	6	7
Graduate quality	Body of knowledge	Lifelong learning	Effective problem solving	Work alone and in teams	Ethical action	Communicate effectively	International perspective
Indicative unit weighting	1.5	-	0.5	0.75	0.5	0.5	0.75

Syllabus

History of development of case management; links to the social work traditions; international trends; case management in policy; case management as a service delivery approach; professional responses to case management; interagency collaboration; issues for consumers; issues for carers; ethical issues in practice; individualised service delivery.

Teaching and learning arrangements

This course will be delivered using the following means:

Workshop (13 x 3) combining formal input, interactive simulation exercises and field based projects.

Assessment

Journal	50%
Essay	40%
Essay Plan	10%

Textbook(s)

Gursansky, D, Harvey, J, and Kennedy, R (2003) Case Management Policy, Practice, Professional Business, Allen and Unwin, St Leonards, NSW.

References

- Austin, C, D, McClelland, R, Perspectives on Case Management Practice, Families International Inc, Milwaukee, USA, 1996.
- Lightburn, A, (eds), Humane Managed Care? National Associations of Social Workers, Washington DC.
- Moxley, D, P, Case Management by Design: Reflections on Principles and Practice, Nelson Hall, Chicago, USA, 1998.
- Raiff, N, R, and Shore, B, K, Advanced Case Management: New Strategies for the Nineties, Newbury Park, CA, Sage, 1993.
- Schamess, G, Rothman, J, Sager, J, S, Case Management: Integrating Individual and Community Practice, Allan and Bacon, Boston, (2nd ed), 1998.

Course coordinator: Di Gursansky at Magill Campus.