

Foreword

The Assessment Policies and Procedures Manual is a comprehensive statement of [University](#) policy and procedure on [assessment](#).

It applies to:

- undergraduate and postgraduate coursework programs, excluding significant research components as defined and managed under policy *A-49: Postgraduate Coursework Degrees with a significant research component*, and honours programs which are provided for by policy *A-42: Honours Programs*
- enabling programs
- single course enrolments for non-award and cross-institutional study
- students studying in Australia and offshore, including those enrolled through a partner institution.
- Open Universities Australia units delivered by UniSA

The Assessment Policies and Procedures Manual is revised annually, distributed in hard-copy, and published on the University website. The Manual remains in effect for the calendar year (January to December), and may only be changed in that year if there are changes to external legislation or guidelines that affect student and academic administration policy and procedures. Assessments undertaken in an earlier year are governed by the Manual for that year, wherever practicable.

Each section of the Manual is cross-referenced to other University policies and guidelines where appropriate. These, together with the [General Definitions](#) section at the end of the Manual, are designed to assist with understanding and implementing the policies and procedures that make up the Manual.

Authority

The Assessment Policies and Procedures Manual is approved by Academic Board and is binding on staff and students at the University.

The Manual:

- outlines assessment procedures to be followed
- creates rights and obligations for students and staff
- specifies who is responsible for an action or decision, and
- notes where discretion may be exercised.

Where a policy or procedure refers to 'Head of School or authorised nominee', the Head of School is to delegate the responsibility using the Vice Chancellor's Authorisation Form.

In each section of this Manual, where reference is made to the Head of School, this includes the Director: Regional Engagement.

Discretionary decisions about assessment and other academic matters need to be based on sound academic judgement by the academic who has had dealings with the student. The Director: Student and Academic Services must be contacted in the first instance where there is a perceived need to deviate from the Manual or if assistance is required with interpretation.

The requirements of professional accreditation bodies should be detailed in the program approval documentation as approved by Academic Board. As such, there should be no conflict with the Assessment Policies and Procedures Manual.

Specified timelines

The Manual specifies timelines for action to be taken by students and staff.

In extenuating circumstances, students may seek permission from the appropriate staff member to take action after a deadline. The request must include details about why the student was unable to take action within the specified timeframe. Failure to comply with a specified timeline will not usually be considered grounds for appealing a decision or outcome. The full range of outcomes may not always be available after a deadline has passed, as a result of changing circumstances rather than as a penalty.

Staff who are unable to comply with specified timelines are required to notify students in writing of the delay, and the new timeline where appropriate.

Communication with students

The University's primary method of communication with students is electronic, through the UniSA student email account and the student portal. Students may re-direct their University email to a personal account, but University staff will only use the UniSA student email account.

All students are expected to check their UniSA student email account and any announcements on the student portal on a regular basis.

During a formal inquiry and/or appeal process, communication with students will be by letter to the mailing address on the student record system. In all other cases it should be assumed that communication will occur by email to the UniSA student email account.

Special provisions will be made for students who do not have access to electronic communication. Normally this will be in writing to the student at the mailing address on the student record system (see [Guidelines on Electronic Communications with Students](#)).

Copies of all formal correspondence with a student and any other relevant documentation pertaining to the procedures outlined in this Manual must be retained on the student's file in Campus Central.

Further information for staff

- Where there is a perceived need for a variation from the policies and procedures set out in this Manual, staff must contact the Director: Student and Academic Services (SAS).
- Where assistance is required with interpretation of policies and /or procedures, staff should contact the [Academic Policy and Projects](#) team in SAS or the Academic Services team in their division.

Further information for students

- For further information or clarification contact [Learning Connection](#) or [Campus Central](#), or UniSA partner administration office.
- For advice or representation contact [UniLife](#) or UniSA partner administration office.