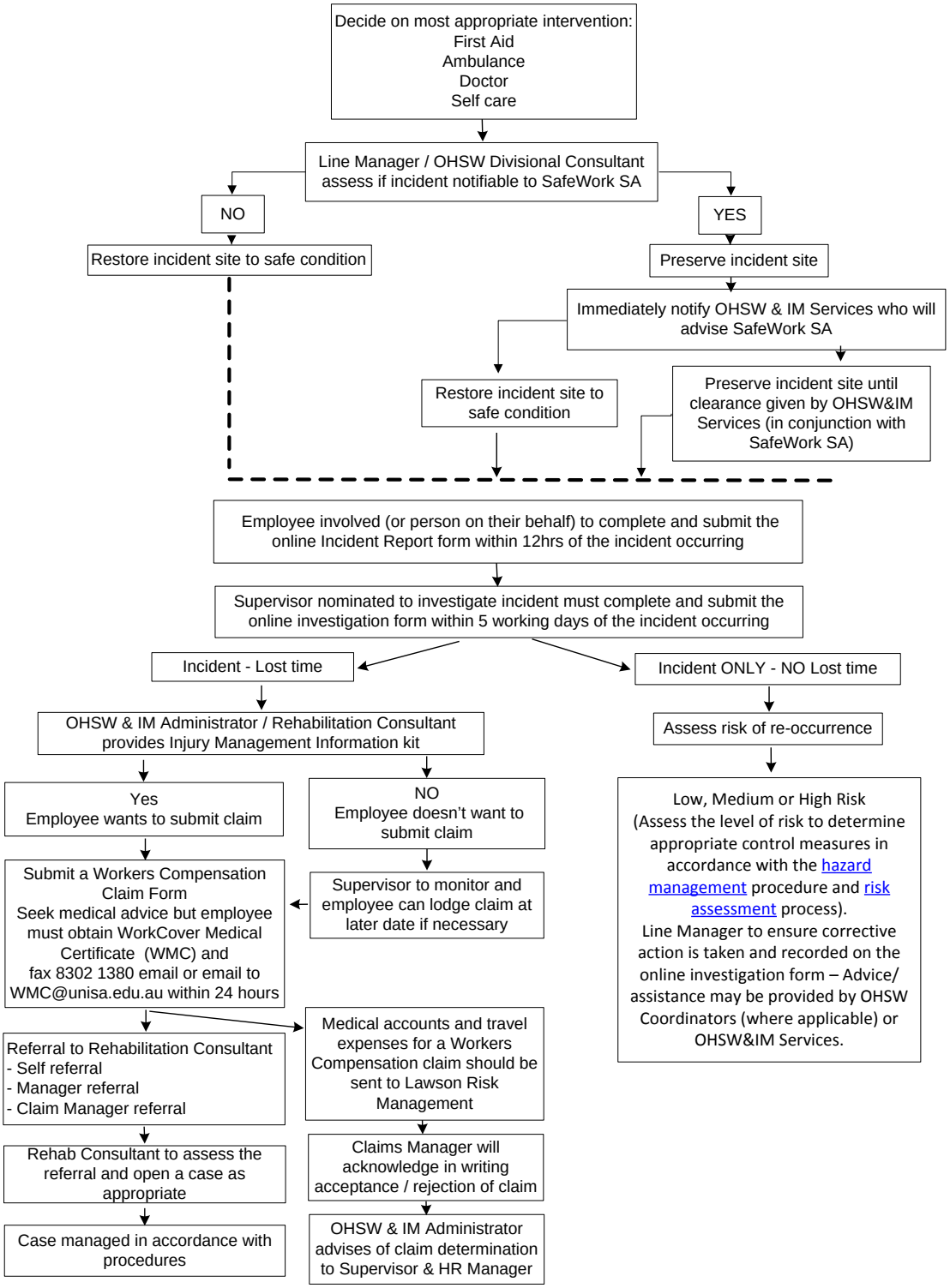Incident Reporting Flow Chart