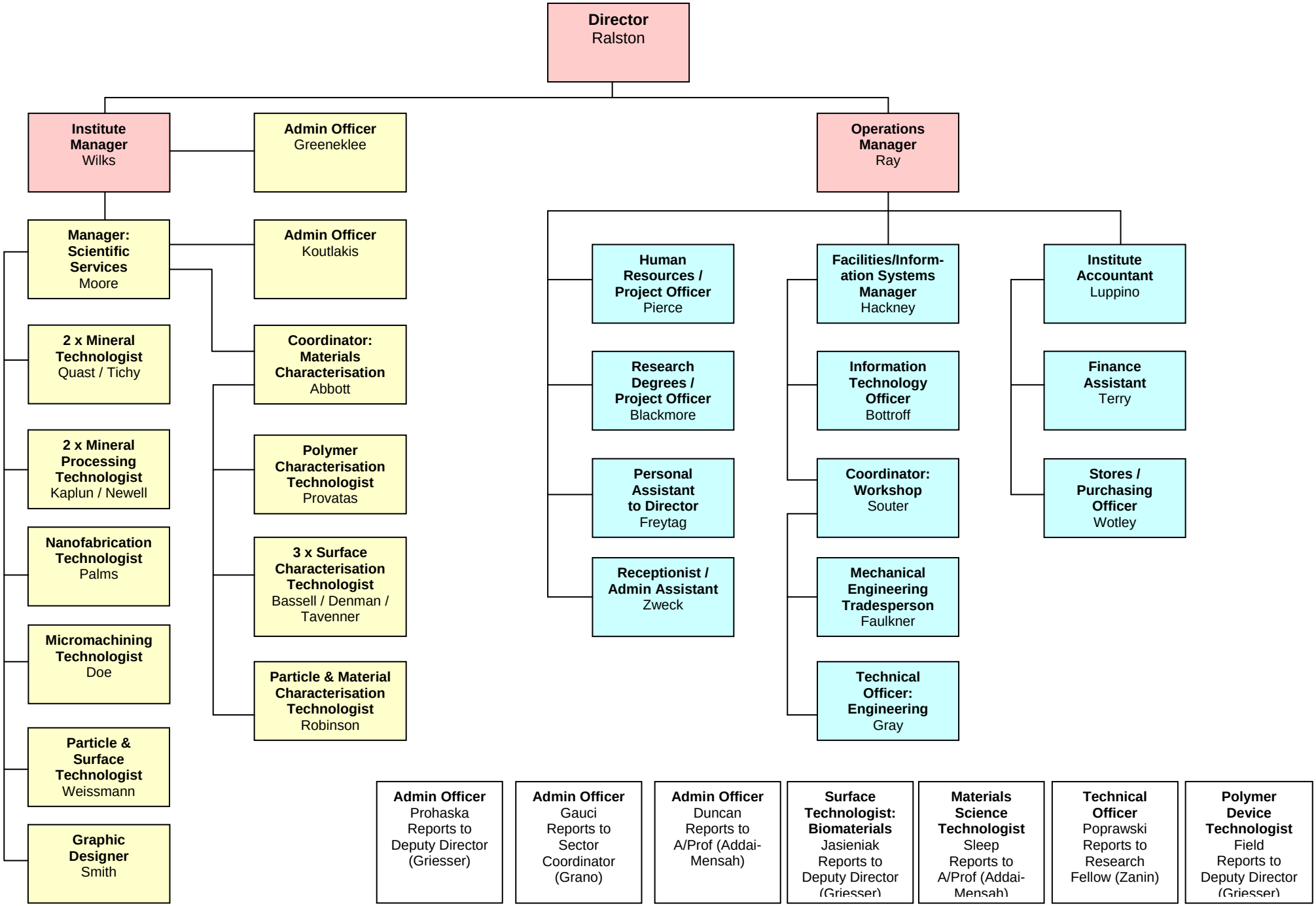Ian Wark Research Institute
Performance Management: Professional Staff