



The question content of the process domains for patients and carers

a) Domain 1: Support structures

Patient and carer process questions and maximum assigned scores.

<i>Patient Questions</i>	<i>Score</i>	<i>Carer Questions</i>	<i>score</i>
Section II Q5 How much information did you receive on how you would manage your usual activities when you went home? (e.g. shopping, showering, bathing, dressing, toileting, feeding, mobility, transportation)	2	Section III Q3 Did anyone talk to you about how you would manage your usual duties while caring for the patient? (e.g. shopping, showering, bathing, dressing, toileting, feeding, mobility, transportation)	1
Section II Q6 How much information did you receive on community health services you might use once you went home? (e.g. Domiciliary Care, District Nurse, Meals on Wheels)	2	Section II Q4 How much information did you receive about community services the patient might use at home? (e.g. Domiciliary Care, District Nurse, Meals on Wheels)	2
Section II Q7 How much information did you receive on equipment you might need once you went home? (e.g. rails, shower chair, walking aids)	2	Section II Q5 How much information did you receive on any equipment the patient might use at home? (e.g. rails, shower chair, walking aids)	2
Section III Q1 Did anyone arrange community services for you? (e.g. Domiciliary Care, District Nurse, Meals on Wheels)	1	Section III Q1 Did anyone arrange community services for the patient? (e.g. Domiciliary Care, District Nurse, Meals on Wheels)	1
Section III Q2 Did anyone arrange equipment for you?	1	Section III Q2 Did anyone arrange equipment for the patient?	1
Possible total	8	Possible total	7

b) Domain 2: Medication and management issues

Patient and carer process questions and maximum assigned scores.

<i>Patient Questions</i>	<i>Score</i>	<i>Carer Questions</i>	<i>Score</i>
Section II Q1 How much information did you receive about the medications that you were to take home?	2	Section II Q1 How much information did you receive about what medications were to be taken home by the patient?	2
Section II Q2 How much information did you receive about the side effects of the medications that you were to take at home?	2	Section II Q2 How much information did you receive about side effects of the medications to be taken home by the patient?	2
Section II Q3 Were you given written instructions about your medications?	1	Section II Q3 How much information did you receive on how you would manage the patient with personal care? <i>(ie. how you would help the patient with shopping, showering, bathing, dressing, toileting, feeding, mobility, transportation)</i>	2
Possible total	5	Possible total	6

c) Domain 3: Concerns with community management (post discharge)

<i>Patient Questions</i>	<i>Score</i>	<i>Carer Questions</i>	<i>Score</i>
Section III Q3 Was there any other information you would have liked whilst you were in hospital to prepare you for coping at home?	1	Section IV Q1 How confident did you feel about managing at home?	2
Section V Q1 Has anything been worrying you , about managing at home?	1	Section V Q2 Has anything been worrying you , about managing the patient at home?	1
Possible total	2		3

d) Domain 4: Control of circumstances.

<i>Patient Questions</i>	<i>Score</i>	<i>Carer Questions</i>	<i>Score</i>
Section IV Q1 How confident did you feel about managing at home?	2	Section IV Q2 Were there any delays?	1
Section IV Q2 Were there any delays?	1		
Possible total	3		1